

# Managed Security & Compliance Services for Hospitality

Since 2008, TECH LOCK, Inc. has provided hundreds of businesses with compliance and security solutions. We've taken this experience and expertise and innovated our security operations and threat detection as a service. We know the hospitality industry is unique and has its own set of compliance and security issues to address.

## Security and Compliance is not Hopeless for Hospitality - but it is Complex

The following list are a few of the reasons security and compliance is difficult within the Hospitality sector:

- Distributed locations, limited IT and security resources, and a fluctuating work force.
- Multiple party roles and responsibilities: franchisor, owner, operators.
- Perpetual adversarial target for payment data and guest personal information.
- Integrated services and PCI DSS requirements: restaurants, food service, in-room entertainment.

TECH LOCK's mission is to provide the best options to exceed what you can do today allowing you to enhance the security, compliance, and protection of your digital assets. You select the focus and we deliver the best technology, operational excellence, care and support from our team of experienced security engineers.



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## TECH LOCK CERTIFICATIONS FOR HOSPITALITY

- *Payment Card Industry Qualified Security Assessor (PCI QSA)*
  - *Payment Card Industry Approved Scanning Vendor (PCI ASV)*
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## More Security with Less Effort

TECH LOCK provides Managed Security and Compliance with a SOAR approach. Our security service orchestrates among the technologies automating incident detection and then we respond with appropriate urgency. We can scale the service managing the technologies and elevating the most important issues for your team to address all the way to providing first level response to critical incidents 24x7x365.

## Solutions for Hospitality

- **Managing firewall and perimeter security devices** across multiple locations, ensuring configurations for only allowed traffic types and continuous monitoring for events and unauthorized changes.
- **Endpoint security with behavioral analytics** going beyond anti-virus. Protect systems that are shared, used to access payment gateways, and can be exposed to tampering in semi-public locations.
- **Compliance management** ensures you never miss an obligation. From reviewing logs to assessing policy and procedures and other activities you can receive reminders or let us enable a fully managed compliance program tailored for your business.
- **Third-party risk assessments** to evaluate the entities that are connected or have access to your network and also the web services integral to your business exposing any critical cyber risk issues.
- **Certified PCI Assessors** will verify PCI DSS compliance and identify, with detailed recommendations, a roadmap to address any deficiencies or gaps.

## SERVICE CATEGORIES

### DETECT AND RESPOND

- Security Device Management
- Endpoint Management
- Log Management
- Incident Management
- Vulnerability Management

### COMPLIANCE MANAGEMENT

- Navigate One or More Standards
- Compliance Maintenance
- Integrated Compliance Assessments

### VALIDATION

- Cyber Security Assessments
- Penetration Testing
- Third-party Risk Validation
- PCI DSS Report of Compliance (ROC)



[www.techlockinc.com](http://www.techlockinc.com)



320 E. Big Beaver Rd., Suite 145 • Troy, MI 48083



[info@techlockinc.com](mailto:info@techlockinc.com)



847.245.3727